



UNIVERSITY OF
GEORGIA

Enterprise Information
Technology Services

EITS Updates

October 2025



Agenda

- Gartner for Technical Professionals Presentation
- Reminders
- Discussion and News
- Important Dates and Contacts





Gartner for Technical Professionals (GTP)

- Provides IT architects, engineers, and technical teams with in-depth, vendor-neutral research, expert analyst access, reference architectures, templates, and peer insights to support hands-on technology decisions and implementations.
- Bridges strategy and execution by offering one-on-one analyst inquiries, architecture and document reviews, decision frameworks, and benchmarking across key domains such as cloud, infrastructure, security, applications, and data/AI.

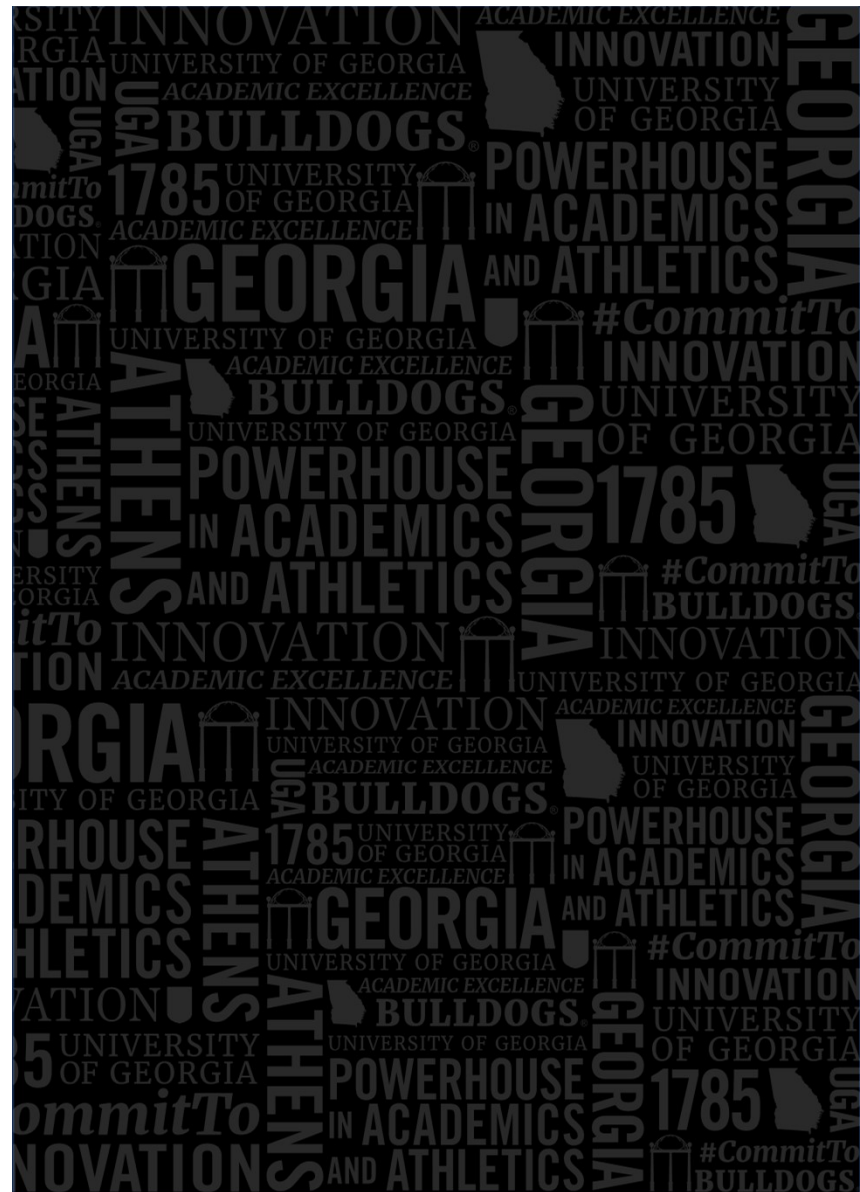
Special Presentation from Ashleigh Newman, our Gartner Account Executive



Reminders

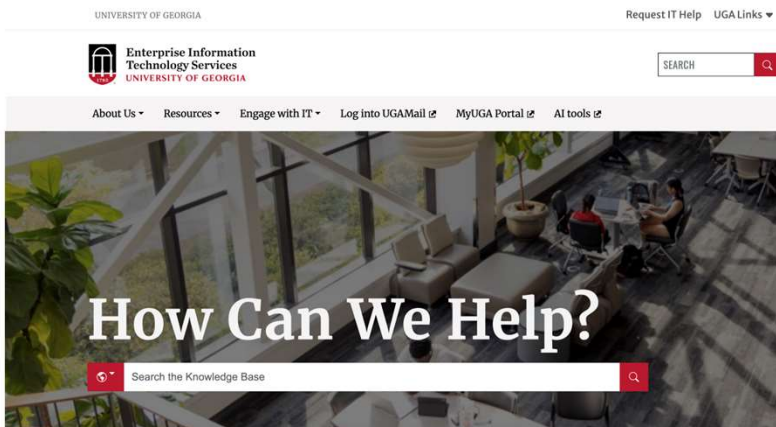
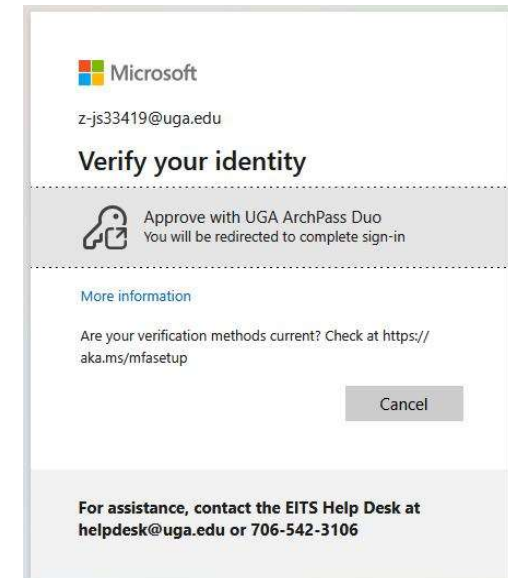


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Reminders

- New Duo Step for UGAMail and Microsoft 365 launched **September 23**.



- EITS Website launched on **October 1**.
 - Migrated to WordPress, new look and feel: <https://eits.uga.edu>.
 - Many pages have moved to our Service Catalog and Knowledge Base: <https://eitshelpdesk.uga.edu>.



Reminders

- **YouTube** and **Colab** are now available in your UGA Google Workspace
- Microsoft 2019 End of Life on **October 14, 2025**.
 - No further updates, security fixes, or technical support available after this date.
 - Office 2021 will reach end of support in October 2026.
- New OIR website launching in late **October**.
- Fall 2025 Biannual Network Maintenance on **November 2**.
 - Expect intermittent service outages from 4a.m. to midnight.
- Complete your Microsoft Teams Phone transition by **March 2026**.



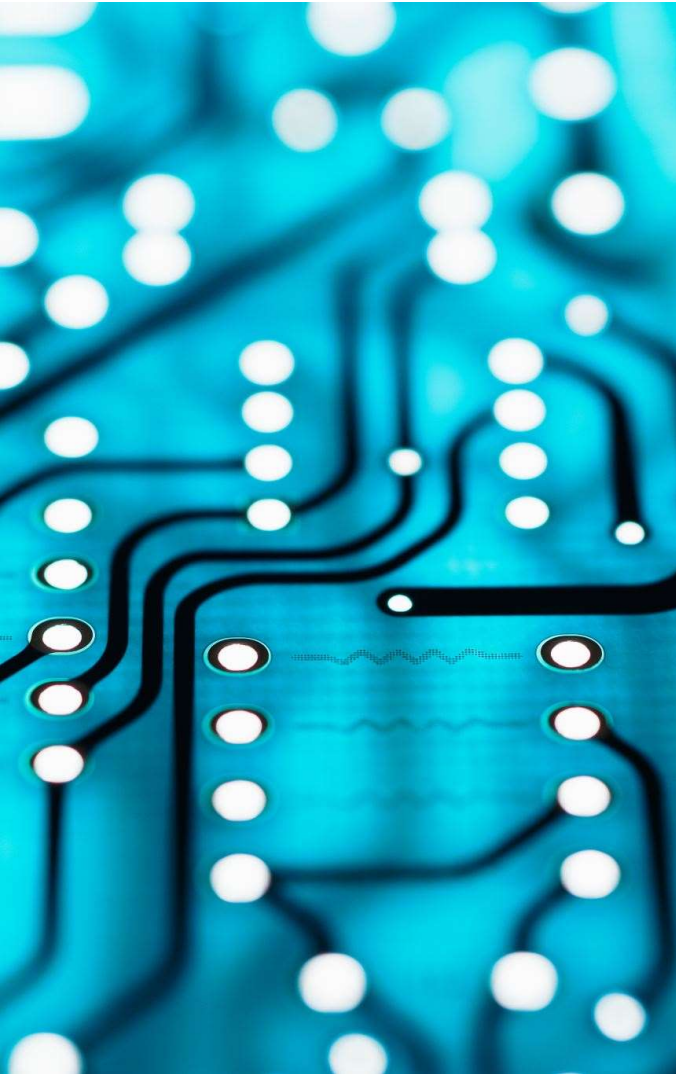
Discussion and News



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Qualtrics Transition to UGA SSO

- Collaborative Tools and IDM teams are working with vendor to test SSO integration in preparation of late-December 2025 activation.
- Collaborative Tools will work with individual units to address SSO questions and/or concerns in October and November.
- Qualtrics will utilize UGA SSO starting **December 22**.
- Only units participating in the cost-sharing program will have access to Qualtrics in **January 2026**.

Fall 2025 Cybersecurity Training

- Required for all UGA employees (including student workers) by **October 31**.
- Log in via MyID to KnowBe4 portal.
- Course: *“2025 Your Role: Internet Security and You”* (~20 min).
- Must click “Complete Training” to record completion.
- Completion data syncs daily to UGA PEP.





USG Endpoint Management Audit

- USG FY26 Audit Plan
 - September – IIA Topical Requirements (Consultative Engagement)
 - October to January – Firewalls Management (Full Audit)
 - February to June – Endpoint Management (Full Audit)
 - IT Handbook Section 5.8 Endpoint Managment



Digital Accessibility Program Updates

- UGA Digital Accessibility Policy has been drafted and is undergoing approval by the UGA cabinet.
- Ally for eLC to launch **October 15th, 2025**
 - Communications to campus stakeholders began in September.
- Ally for Web launch planned for mid-November 2025

Plans are to make these tools available in the fall so that users can become acclimated ahead of the April 24, 2026, federal requirement.



Digital Accessibility Program Updates

- Unit-level Digital Accessibility Liaisons are being requested by Deans and Administrative department leadership.
- A new Digital Accessibility Services Hub will be created this fall to share information and resources.
- Information can be found on the Major Initiatives page of the EITS website: [digital_accessibility | Enterprise Information Technology Services](#)





Fall 2025 TechQual Survey

- This year's survey will launch in **October**.
- Sent to a random sample of students, faculty, and staff.
- Feedback on network, websites, admin systems, wireless, etc.
- Results will help guide future IT initiatives

Automated Student MyID Clean-Up

- This process runs once each semester and flags accounts for alumni and former students who left approximately one year ago.
 - Kicked off September 30.
 - Two notices will be sent.
- Current UGA employees or students pursuing another UGA degree are not deleted.
- Accounts will be disabled in late November 2025



GACRC Collaborator Account Creation Process

- Affiliated GACRC Faculty members are able to request user accounts for non-UGA researchers and graduate students for collaborative projects.
- Previously, Faculty were asked to complete an Affiliate Status request form for the Card Office on behalf of the collaborator, generating an 81X#.
- The Faculty would then request a MyID through the EITS HelpDesk, which would then be used to grant a GACRC user account.
- The Office of Research now allows remote collaborators under their Visiting Research / Scholars Program (Remote VRS). <https://research.uga.edu/visiting/>
- OR recently requested that GACRC collaborator accounts be processed through the Remote VRS process.

USG Software Inventory Collection

- USG is conducting Annual Software Inventory Data Collection.
- FY26 deadline for this report is **October 10, 2025**.
- Supports IT audit & provides visibility of existing software/services.
- Identify duplicate software & better pricing opportunities.
- Selected units will be reached out to validate their purchases.



Important Dates: October-November 2025

What	When	Who
USG Software Inventory Due	October 10, 2025	Mamtha Ramaraja, Mamtha.Ramaraja@uga.edu
Microsoft Office 2019 End of Life	October 14, 2025	Justin Sackett, justin.sackett@uga.edu
Ally for eLC Launch	October 15, 2025	Sarah Jones, swjones@uga.edu
Fall 2025 Cyber Security Training Due	October 31, 2025	Lance Peiper, lpeiper@uga.edu
New OIR Website Launch	October 2025	Allan Aycock, aaycock@uga.edu
Fall 2025 TechQual Survey	October 2025	Stacy Boyles, stacy.boyles@uga.edu
Fall 2025 Biannual Network Maintenance	November 2, 2025	Rayid Tartir, rayid@uga.edu
Ally for Web Launch	November 2025	Digital Accessibility Services, dash@uga.edu
Disable Historical Student Accounts	November 2025	Kristi Wall, kristi.wall@uga.edu

These are plans as of October 7. Modifications will be communicated as needed.



Thank you!



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